ABSTRACT

A national or international plurality of interacting, media-connected buildings, providing automated office support processes to individual and aggregate office user customers. Process services are coordinated between building elements via the inter-networking feature that uses the facilities of the public Internet. These distributed services are adaptable and personalized to meet the changing needs of individual office users. Service personalization is continuously maintained in a consistent state throughout the entire global network of buildings, providing individual office users with identical service personalization in all office buildings.

Docket No. 60048152